

CUPERTINO, CA

CUPERTINO 311

SIMPLIFYING CITIZEN ENGAGEMENT



SIMPLE REPORTING



REAL-TIME UPDATES



ACCESS ANYWHERE

The City of Cupertino is excited to provide residents with improved access to issue reporting and other helpful city information. Visit the City's website or search for 'Cupertino 311' in the app store to download it today.

HOW TO REPORT AN ISSUE

STEP 1.

Launch the mobile app on your device and click on the CREATE A REQUEST button



STEP 2.

Select

Create Photo/Video/Audio to associate an attachment to the issue being reported



STEP 3.

The app uses geotagging to automatically detect your location, you can also type in an address



STEP 4.

Select the Report Type you wish to report



STEP 5.

Answer any further questions regarding the issue and click submit



STEP 6.

Your issue will be delivered to the City and you will receive updates regarding your reported issue(s).



THROUGH THE CUPERTINO 311 MOBILE APPLICATION, RESIDENTS ARE ABLE TO REPORT ISSUES IN THEIR COMMUNITY TO THE CITY TO ADDRESS SUCH AS GRAFFITI, POTHOLES, AND MORE. THE APPLICATION USES GEOTAGGING TO AUTOMATICALLY CAPTURE THE ADDRESS WHERE THE ISSUE IS LOCATED.

WWW.CUPERTINO.ORG

DOWNLOAD THE APP FOR ANDROID AND IPHONE