Frequently Asked Questions about Wireless Facilities on Wooden Utility Poles and Streetlight Poles

1. **What is a small cell facility?**
   A small cell is a single small antenna placed on existing utility poles or street lights along with small pole-mounted radios and other accessory equipment. Small cells on utility poles will typically consist of one 4-foot tall by 14-inch diameter antenna mounted on top of the pole and a number of small boxes consisting of radios, electric meter, a disconnect switch and a fiber box. Small cells on street light will typically consist of an antenna, similar to that of utility poles, mounted on top of the pole. Two small radio boxes may be placed on the pole further down, or within the base of the pole. Other equipment may also be placed within the base of the pole. Small cell facilities will help wireless service providers in meeting the continuously increasing demand for wireless services. The increased use of smart phones, tablets, health monitors and other wireless devices in everyday life relies on a robust wireless network. A small cell network will add capacity and improve in-building coverage in Cupertino neighborhoods. Small cell networks will improve voice quality, reliability and data speeds for Cupertino residents, businesses, first responders and visitors using the wireless networks.

2. **What is the range of these systems?**
   A number of factors dictate the range of small cells, including objects that can potentially block the signals such as trees or buildings. On average, these systems have an approximate range of 150 to 500 feet, due to their low mounting height and low power output (either 66, 100, or 174 watts). For comparison purposes, a typical “macro” facility, with higher power usage (e.g. 10,000+ watts), and a higher mounting location; can have a range of a mile or two.

3. **Can the City prohibit the installation of wireless facilities on wood poles?** **No.**
   Under State law, telecommunications carriers have a right to install wireless facilities on wood poles in the public right-of-way. The City, however, can regulate certain aspects of the design, location, and placement of those facilities.

4. **Does the City prefer wireless facilities on wood poles?** **No.**
   Our preference is for wireless carriers to work with the community, and the Public Works Department on well designed and scale-appropriate steel street light poles. Steel poles are generally less visually intrusive than wood pole-mounted facilities.
5. **Are small cells safe?** _Yes._

The Federal Communications Commission (FCC), in consultation with numerous other federal agencies, including the Environmental Protection Agency, the Food and Drug Administration, and the Occupational Safety and Health Administration, has developed safety standards. The standards were developed by expert scientists and engineers after extensive reviews of the scientific literature related to radio frequency (RF) and biological effects. The FCC explains that its standards “incorporate prudent margins of safety.” It explains further that “radio frequency emissions from antennas used for cellular and PCS transmissions result in exposure levels on the ground that are typically thousands of times below safety limits.” The FCC provides information about the safety of RF emissions from cellular base stations on its website at: [http://www.fcc.gov/oet/rfsafety/rf-faqs.html](http://www.fcc.gov/oet/rfsafety/rf-faqs.html).

In general, due to their small size, low wattage and limited coverage area, emissions from small cells are a small fraction of FCC-permitted levels in any publicly-accessible area.

6. **Does the City’s permit review address health concerns?** _Only in part._

Under federal law (1996 Telecommunications Act), the City is prohibited from denying a permit to construct a wireless facility based on health concerns over RF emissions, provided that the emissions from the facility comply with Federal Communications Commission (FCC) standards. In order to assure compliance with FCC standards, the Department of Public Works (DPW) reviews every application for a wireless facility and requires field tests for each facility.

After a facility is approved and installed, field testing is required to be performed to ensure the facility meets the FCC’s standards. Residents within 300-feet of the facility will be notified of the date that testing is scheduled to occur, and can ask for testing of their dwelling units at no charge by contacting the Department of Public Works. Testing of dwelling units will occur only on the scheduled date, and wireless applicants will not be required to revisit a site for further testing of dwelling units after the initial testing has occurred. Testing may also be required when a permit is renewed, or when a site is modified (replacing/adding antennas or equipment), if the modifications may affect the antenna(s) output. The applicant will be required to file a report of their field test results with the City’s Public Works Department.

Thus far, installations of small cell facilities on wooden poles or on streetlights have been measured well below the RF emissions standards set by the FCC.

7. **The field test report will indicate the RF exposure level at ground level. Does the Field Test report take into account the RF exposure level on upper stories of residences closer to the antenna?**

A field test report will take into account the location, orientation, and output of the antenna, relative to the nearest publicly-accessible areas, such as balconies, roof decks,
and nearby dwellings (including upper stories). The RF emissions at any publicly accessible area must also comply with the standards set by the Federal Communications Commission (FCC). Field testing can be arranged at no charge for residents, including from within their dwelling.

8. **How does the radio-frequency (RF) exposure from these antennas compare to the RF output from a mobile phone, baby monitor, or Wi-Fi router in a person’s home?**

   RF exposure is highly dependent on factors like distance and orientation from the antenna. Generally, any person within their home (even if on an upper story dwelling unit at the same level as the antenna), or at ground level would be subject to higher RF exposure levels from a cell phone in their hand than the RF exposure typically seen from these antennas.

9. **How can I get more information about my health concerns?**

   A copy of the field test report for each small cell wireless facility can be obtained from the Public Works Department. In addition, general information about the safety of wireless facilities can be found on the FCC’s web site: (https://www.fcc.gov/general/tower-and-antenna-siting).

10. **Is a permit required from the City? Yes.**

    The Department of Public Works (DPW) issues permits for the installation of wireless facilities in the public right-of-way.

11. **Does the City’s permit review address the design of the facility? Yes.**

    The Department of Public Works works with each applicant for a wireless facility permit to consider a design that is appropriate for the proposed location. Each design is unique to its location. In addition, City staff continually engages with wireless carriers and equipment manufacturers to seek designs that are less visually intrusive. Residents are encouraged to discuss their concerns with the Public Works Department: Chad Mosley at chadm@cupertino.org

12. **Are these facilities subject to the California Environmental Quality Act or additional environmental review? No.**

    Installation of small cell facilities on existing street light poles are categorically exempt from the California Environmental Quality Act (CEQA) pursuant to Sections 15302 and 15303 of the Guidelines for CEQA.

13. **Who owns the poles?**

    The majority of wood utility poles in Cupertino are owned and managed by Pacific Gas & Electric (PG&E).

    The steel streetlight poles are typically owned and managed by the City of Cupertino.
14. **Does the City receive revenue from the use of wooden utility poles?**  **No.**
   But the City of Cupertino is working to allow the installation of wireless facilities on its (steel) streetlight poles. If installations on streetlights are permitted by the City, the City will receive annual revenues for the use of its poles.

15. **Who do these facilities serve and what companies operate them?**
   The wireless facilities installed on utility poles are primarily intended to serve customers of wireless carriers licensed by the FCC to operate in California, including AT&T Mobility, Sprint, TMobile, and Verizon Wireless. You might see signs on the utility poles that identify companies such as Crown Castle (NextG), ExteNet Systems, and Mobilitie as the owner of the facilities. These companies are authorized by the California Public Utilities Commission (CPUC) to install and operate the wireless facilities on wooden poles on behalf of their wireless carrier customers, but they still must obtain permits from DPW. The CPUC is a distinct State agency which regulates various utilities throughout California.

16. **How is this different from services such as Comcast, Sonic, or AT&T U-Verse/Gigapower?**
   Those services primarily deliver “wired” internet, cable television and landline phone service without antennas. The proposed small cell facilities on poles in the right-of-way would provide wireless mobile voice and data coverage.

17. **Do the antennas generate noise?**  **No.**
   However, some, but not all wireless facilities feature cooling fans within the equipment enclosures, in order to regulate the temperature for the computers inside. If an existing system seems to be generating excessive noise, please contact the Department of Public Works at (408) 777-3345. In some instances, steps can be taken to reduce noise from cooling fans.

18. **Once DPW has issued a wireless permit can other carriers install additional facilities on the same pole?**
   Generally, there will only be one wireless facility on each pole. CPUC regulations generally prohibit installing enough equipment on a utility pole to accommodate two separate wireless facilities. It is possible, however, that a pole could serve more than one carrier.

19. **Can carriers install new (wood) poles on my street to support their wireless facilities?**  **No.**
   DPW will generally only allow new wood poles to replace existing poles. Pole replacements are sometimes needed to ensure the pole can handle the load of the equipment or for wider vertical separation between various utility facilities on the pole. Department of Public Works staff continues to work with carriers and PG&E to seek less intrusive pole height replacements.
20. **How long would construction take for a small cell facility?**

Generally, the installation of the antennas and equipment on the pole, and painting (if needed to match equipment to the pole) can be accomplished in a few days. Additional work may be required at sidewalk level to connect power and fiber-optic cables (used to transmit signals) to the pole-mounted equipment and antennas.

21. **Is the City planning to underground the overhead facilities and remove the wood poles?**

There are currently two established underground districts within the City of Cupertino, where the overhead facilities are anticipated to be placed underground. The two areas encompass Stevens Creek Blvd, from Highway 85 to Byrne Avenue, and again along Stevens Creek Blvd, from Byrne Avenue to Janice Avenue. In the event the City establishes further underground districts, and construction efforts begin in an underground district, any wireless carriers located on poles scheduled for removal would be required (as a condition of their utilities permit) to remove their facilities from the wooden poles. The Department of Public Works would then work with the carriers to new antennae on streetlight poles to reestablish service in the area.

22. **What equipment do wireless carriers typically install on poles?**

A typical wireless facility on a pole consists of one or more antennas and one or more equipment boxes. To meet CPUC requirements, the antennas will be mounted either at the top of the pole or on side arms midway down the pole. The equipment boxes will be attached to the pole, or in the case of new steel streetlight installations, potentially in the base of the pole itself. While every system varies, the equipment boxes typically include an electric meter, a disconnect switch, and computers to control the antennas. Some wireless facilities may also feature an equipment box, on the same pole or in a box near the pole, that contains batteries used to provide temporary emergency power to the facility in case of a power outage.

23. **Can carriers change the equipment they installed on a permitted wireless facility?**

Yes.

Consistent with federal law, carriers are generally allowed to modify permitted wireless facilities, provided those modifications are within certain limits.

24. **Do other cities have these small cell systems?** Yes.

Wireless carriers have proposed similar networks in cities throughout the Bay Area, and beyond, such as San Francisco, San Jose, San Diego and New York City, as well as other smaller communities throughout California and nearby, including Mountain View, Palo Alto and Campbell.

25. **Who should I speak with regarding my concerns over the proposed installation of a wireless facility on my block?**

If you have received notice that a wireless facility is proposed to be installed on your block it means DPW has tentatively approved the application. City Staff reviews each
application and works with the service providers to situate antennae in a location that provides the necessary services but poses as minimal a visual intrusion as possible. If you have concerns regarding the facility, you are encouraged to discuss your concerns with the Public Works Department: Chad Mosley at chadm@cupertino.org.

You may appeal DPW’s issuance of the permit to the City Manager. You must file your appeal as prescribed by Cupertino Municipal Code, which is generally 10 days after the permit is issued. More information about filing an appeal can be obtained from the City Clerk’s Office: (http://www.cupertino.org/index.aspx?page=125).

Common Terms associated with Small Wireless Facilities:

DAS – Acronym for a Distributed Antenna System (also referred to as oDAS, with the “o” standing for outdoor installations). A network of antennas and equipment enclosures usually attached to poles in the public right-of-way. Permits are facilities in the public right-of-way area administered by the Department of Public Works.

“Macro” Wireless Telecommunication Services (WTS) Facility - Typically three to sixteen panel antennas mounted on the roof of a building or on a cell tower, along with multiple equipment cabinets. Permits for “Macro” WTS are reviewed by the Planning Department, Fire Department, and the Building Department. They are also subject to the City’s Wireless Guidelines, and Planning Code. Macro WTS facilities typically require Planning Commission approval in most residential, neighborhood commercial, and mixed-use zoning districts.

“Micro” Wireless Telecommunications Services (WTS) Facility - Typically one or two antennas mounted on the roof of a building. Permits for “Micro” WTS area typically reviewed by the Planning Department, Fire Department, and the Building Department, and are subject to the City’s Wireless Guidelines and Planning Code.

Public Right of Way (PROW) – Typically refers to public streets and sidewalks, where light and utility poles are placed.

Small Cells – Are similar to DAS, though they have a different communications network architecture.