



CITY HALL  
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# PRESS RELEASE

## FOR IMMEDIATE RELEASE

March 30, 2020 – 5:00 p.m.

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## Daily Report: COVID-19 Response Update

The City of Cupertino continues to monitor the effects of COVID-19 (coronavirus). The safety of our residents, staff, and visitors remains our highest priority. The following information regards the City's response to the latest recommendations from the County of Santa Clara Public Health Department, State of California, and CDC. These reports will be released every weekday at 5:00 p.m. For more information, visit [cupertino.org/coronavirus](https://cupertino.org/coronavirus).

### Updates on City Actions and Services

- Some outdoor City amenities are closed to promote social distancing. The tennis courts at various parks have been closed. All park playgrounds continue to be closed as well. The parking lot west of McClellan Ranch Preserve, and parking lots at Blackberry Farm golf course and pool are also closed to the public.
- Project Sentinel—one of the City's partners—offers free, neutral, and confidential information and dispute resolution services to tenants, landlords, homeowners, and neighbors in Cupertino. Services include information and counseling, description of rights and responsibilities for all parties, resource and referrals, conciliation, and mediation. During the COVID-19 outbreak, Project Sentinel will provide remote mediation and conciliation services for landlords and tenants in need of addressing rent issues and resolving disputes. For more information, call (408)720-9888 x8026 or email Monica Wercinski at [mwercinski@housing.org](mailto:mwercinski@housing.org).
- All City facilities remain closed until further notice. While City Hall is closed to the public, services are still available online at [cupertino.org](https://cupertino.org) and by phone at (408) 777-3200.
  - To submit requests for service, visit [cupertino.org/311](https://cupertino.org/311)
  - For Building, Planning, Housing, and Code Enforcement services and permits, visit [cupertino.org/communitydevelopment](https://cupertino.org/communitydevelopment)
  - For Public Works services and permits, visit [cupertino.org/publicworks](https://cupertino.org/publicworks)

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- Learn more about COVID-19 on the City of Cupertino's YouTube channel. Watch videos of discussions from the World Health Organization, updates from Governor Newsom, informational videos from the CDC, and more. New videos will continue to be added, so be sure to subscribe. Watch now and subscribe at [www.cupertino.org/youtube](http://www.cupertino.org/youtube).
- In order to encourage social distancing, while continuing to provide transportation services for those that rely on it, Via-Cupertino will only allow one passenger per van. No additional riders will be permitted inside the vehicle aside from the passenger and the driver. The fares will remain the same and the “plus one” additional rider features will be temporarily disabled. This new policy is effective immediately and will remain until further notice. The vans are sanitized regularly by Via.
- The City of Cupertino is accepting needed supplies for Kaiser Santa Clara for use by its medical staff. They include unopened and packaged: non-vented goggles, face shields, hand sanitizer, masks (N95, surgical, and isolation masks), isolation and surgical gowns, and sanitizing wipes. Donations can be made in bins in front of Cupertino City Hall, 10300 Torre Avenue, or the Cupertino Library, 10800 Torre Avenue. Any items that Kaiser cannot use will be given to the County of Santa Clara for use at other facilities.
- The City of Cupertino's Parks and Recreation Department has unveiled a “Virtual Recreation” webpage. For indoor and outdoor activities and exercises for the body and mind while at home, visit the webpage at [cupertino.org/virtualrecreation](http://cupertino.org/virtualrecreation).
- If you are a Cupertino senior—or you know of a senior—who would like a social check-in phone call or are in need of food or assistance, please call the Cupertino Senior Center at (408) 777-3150 or email [seniorcntr@cupertino.org](mailto:seniorcntr@cupertino.org). You do not need to be a Senior Center member to receive these services.
- Some Cupertino businesses, identified as “essential businesses” per the County's definition, are open and can be found at [cupertino.org/openforbusiness](http://cupertino.org/openforbusiness).

### **Cancellations/Postponements of Events**

- City organized or cosponsored events have been canceled or postponed through early May. They include:
  - Big Bunny 5K and Fun Run (Canceled)
  - Cherry Blossom Festival (Canceled)
  - Earth and Arbor Day Festival (Canceled)
  - Environmental, Recycling, and Shredding Event (Canceled)
  - Holi (Postponed to June 7, 2020)
  - Volunteer Fair (Postponed)

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