COVID-19 Response Update

The City of Cupertino continues to monitor the effects of COVID-19 as the safety of our residents, staff, and visitors remains our highest priority. The following information regards the City’s response to the latest recommendations from the County of Santa Clara Public Health Department. For more information, visit www.cupertino.org/coronavirus.

New

Tennis Courts to Reopen at Memorial Park, Monta Vista Community Center, and Varian Park on Monday, May 4 at noon
The tennis courts at Memorial Park, Monta Vista Community Center, and Varian Park will reopen on Monday, May 4 at noon. Players are only allowed to use the tennis courts with members of their households. Proper social distancing must be followed. The tennis courts at the Sports Center and the Blackberry Golf Course are expected to reopen soon.

Public Works Operations to go Back to Full Staffing on Monday, May 4
Due to the essential services performed by the Public Works Department, the Service Center (located at 10555 Mary Avenue) will return to full staffing beginning on Monday, May 4. Service Center staff—which includes approximately 60 employees—maintains grounds, street trees and medians, street pavement and markings, storm drains, building facilities, and the City’s vehicle fleet. The Service Center will remain closed to the public.

City employees will take precautions that include strict adherence to physical distancing requirements, wearing of personal protective equipment including face coverings, daily health checks, and regular sanitation of work areas.

To request service from the Service Center, call (408) 777-3269 between 6:00 a.m. and 3:30 p.m. Mondays – Thursdays, and 6:00 a.m. to 2:30 p.m. on Fridays. Service requests can also be made 24/7 by visiting www.cupertino.org/311.
**Update Regarding Homeless Encampments**
The City of Cupertino continues to receive messages from residents regarding homeless encampments within Cupertino. Homeless encampments cannot be broken up unless individual housing units are identified, according to CDC guidelines. The CDC states: “Clearing encampments can cause people to disperse throughout the community and break connections with service providers. This increases the potential for infectious disease spread.” Due to this guidance, the County of Santa Clara has exempted the homeless in its Shelter-in-Place Order.

For more information, visit the CDC website regarding [homelessness](https://www.cdc.gov/).

**Parks and Recreation Department Offering New Virtual Classes**
The City’s Parks and Recreation Department has been working with its instructors to bring you a familiar selection of educational programs in a virtual classroom environment. They are excited to share this experience with you.

Classes will be held over Zoom. You will need to download the app to a computer, smartphone, or tablet to participate in these classes. For help using Zoom, please watch this short how-to [video](https://www.youtube.com/watch?v=dQw4w9WgXcQ).

The program list will be updated as we add more classes, so check back frequently. Enjoy the familiar faces of your favorite instructors until we can rejoin each other in person: [www.cupertino.org/virtualrecreation](http://www.cupertino.org/virtualrecreation)

**Continuing Efforts**

**City Actions and Services**
- All City facilities remain closed. While City Hall is closed to the public, services are available online at [www.cupertino.org](http://www.cupertino.org) and by phone at (408) 777-3200.
  - To submit requests for service, visit [www.cupertino.org/311](http://www.cupertino.org/311)
  - For Building, Planning, Housing, and Code Enforcement services and permits, visit [www.cupertino.org/communitydevelopment](http://www.cupertino.org/communitydevelopment)
  - For Public Works services and permits, visit [www.cupertino.org/publicworks](http://www.cupertino.org/publicworks)
- Some Cupertino businesses, identified as “essential businesses” per the County’s definition, are open and can be found at [cupertino.org/openforbusiness](http://cupertino.org/openforbusiness)

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